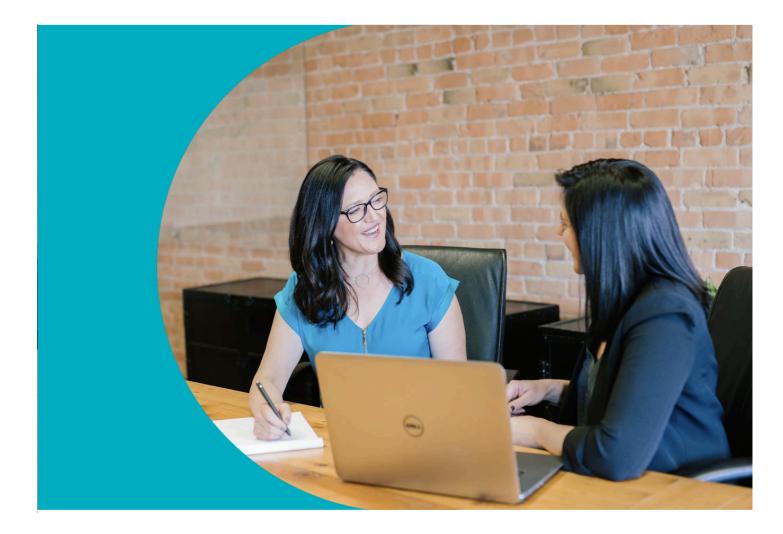


# Coaching Conversations VIRTUAL PROGRAMME OF 4 MODULES



## Coaching skills for managers



### Coaching conversations

The culture of a company is crucial to its success and, as we know, the culture is determined by the people within the organisation.

Whether face to face or online, communication using a coaching approach is engaging, empowering and fair. Managers who have coaching conversations nurture the abilities and confidence of their teams to solve issues and think for themselves. It helps build effective relationships and promotes respect in the workplace.

#### Skills for developing your people through coaching





Core coaching skills

Coaching models

What is coaching **Emotional Intelligence** Listening & questioning

Coaching mindset Learn & practice two coaching models

#### Coaching & feedback

Principles of good feedback

Feedback in a coaching context

#### Coaching culture

How coaching benefits teams & organisations

Embedding coaching as a habit



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